Mysolution

FEATURE UPDATE

Create vacancies, show job overviews and view application details on the customer portal

November release

With this feature, you can get your customers more closely involved in the job posting and application process by creating jobs and showing detailed application

information on the portal. In addition to viewing existing jobs, you can now also create jobs on the portal. If someone applies to a job, you can choose to display detailed information about the applicant and application on the portal (See feature: Show application overview on the customer and candidate portal This lets customers access their job posting and application data from a central location.

This document describes the configuration steps needed to activate these controllers.

Setup

Permission sets/profiles

Turn on the following object and field data in the permissions set:

- Portal Controller object.
  - Activate the new record type Job Overview for administrators.
  - Give administrators all rights to the following new fields:
    - Account Jobs-Job Record Type (msf__Job_RecordType__c)
    - Account Jobs-Status After Job Creation (msf__Status_After_Job_Creation__c)
    - Account Jobs-Status After Job Submission (msf__Status_After_Job_Submission__c)
- Portal Fields Object: Activate the new record types for administrators:
  - Jobs Overview List Field
  - Jobs Overview Detail Field
  - Jobs Overview New Field

Object management/page layout

- Portal Controller object.
  - For the new controller, link the SFAccountJobsController Layout to the Job Overview record type in the page layout allocation.

Custom metadata types

The custom metadata types are used to set which jobs are visible on the customer portal. New fields have been added to the Job Status Setting custom metadata type. Adjust the page layout and add the following new field:

- Visible on Customer Portal Account

Configuration

Portal Controller

Create a new portal controller for Job Overview and create fields for the list, detail and new view.

Job Overview

- The Job Record Type field lets you configure which record type should be given to new jobs created in the portal
- The Status after Creation field lets you configure which status is given to new jobs
- The Linked controller shows applications linked to a particular job. For a more detailed explanation of how this controller works, click on this feature.

The controller could look like this:

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Make sure to create fields for the list and detail views.

Below, there is a field type called DocumentField. This field lets you configure which document types are displayed on the portal and which can be used for creation, provided the document type has been configured for the Job object. This field only works for the detail and list field.

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Custom metadata types

Further configuration is done via Custom metadata types

- Portal Domain Menu Item. In the customer portal, you will have to create a new tile. Set the controller type to SFAccountJobs and the controller name to the name of the newly created Jobs Overview controller. You will also have to refresh the portal configuration in order to make the new tiles available.
- Job Status Setting. Activating the Visible on Customer Portal Account setting lets you decide whether the candidate can see individual application statuses.

Portal translations

Logging into the portal as an administrator lets you export the translations for this controller to MSR.

You can then edit them in the App starter. Go to Translations and activate them again on the portal (renew portal translations)