

# Mysolution Security

Security by Design



Mysolution®

# Total Talent Management

Mysolution offers a Total Talent Management (TTM) platform for staffing and recruitment agencies.

Our solutions are developed with compliancy and security in mind. We call this **Security by Design**.

Our solution is cloud-based and built on the trusted platforms of **Salesforce** and **Microsoft**. These platforms meet the highest quality standards and certifications for information security.





# Mysolution Flex

Mysolution Flex (MSF for short) is Mysolution's back office system for staffing and payroll organisations. MSF has been developed as industry-specific software on the **Microsoft Dynamics 365 Business Central** platform.

Microsoft is constantly adding new features to improve platform security and compliance with international information security standards, while Mysolution is responsible for the development of industry-specific laws and regulations and the implementation of appropriate personal data security, such as the implementation of the **GDPR**.



# Microsoft Azure



Mysolution Cloud runs on Microsoft's **Azure** hosting center (Region: Western Europe; Location: Amsterdam).

Microsoft Azure meets the same standards as Mysolution (ISO 27001 and ISAE 3402) and has additional information security certifications. Visit the Microsoft website for more information.

## Microsoft | Data protection and privacy:

<https://www.microsoft.com/en/trust-center/privacy>

## Microsoft | Mysolution Cloud running on Azure:

<https://learn.microsoft.com/en-us/compliance/regulatory/offering-home>

The 5 most important **features** of ISAE 3402 certification for you as a client.

01

Enhanced confidentiality and data protection

02

Improved software security and stability

03

More efficient Service & Support

04

Insight into the risks and the implementation of measures.

05

Reliable internal processes and business continuity

4

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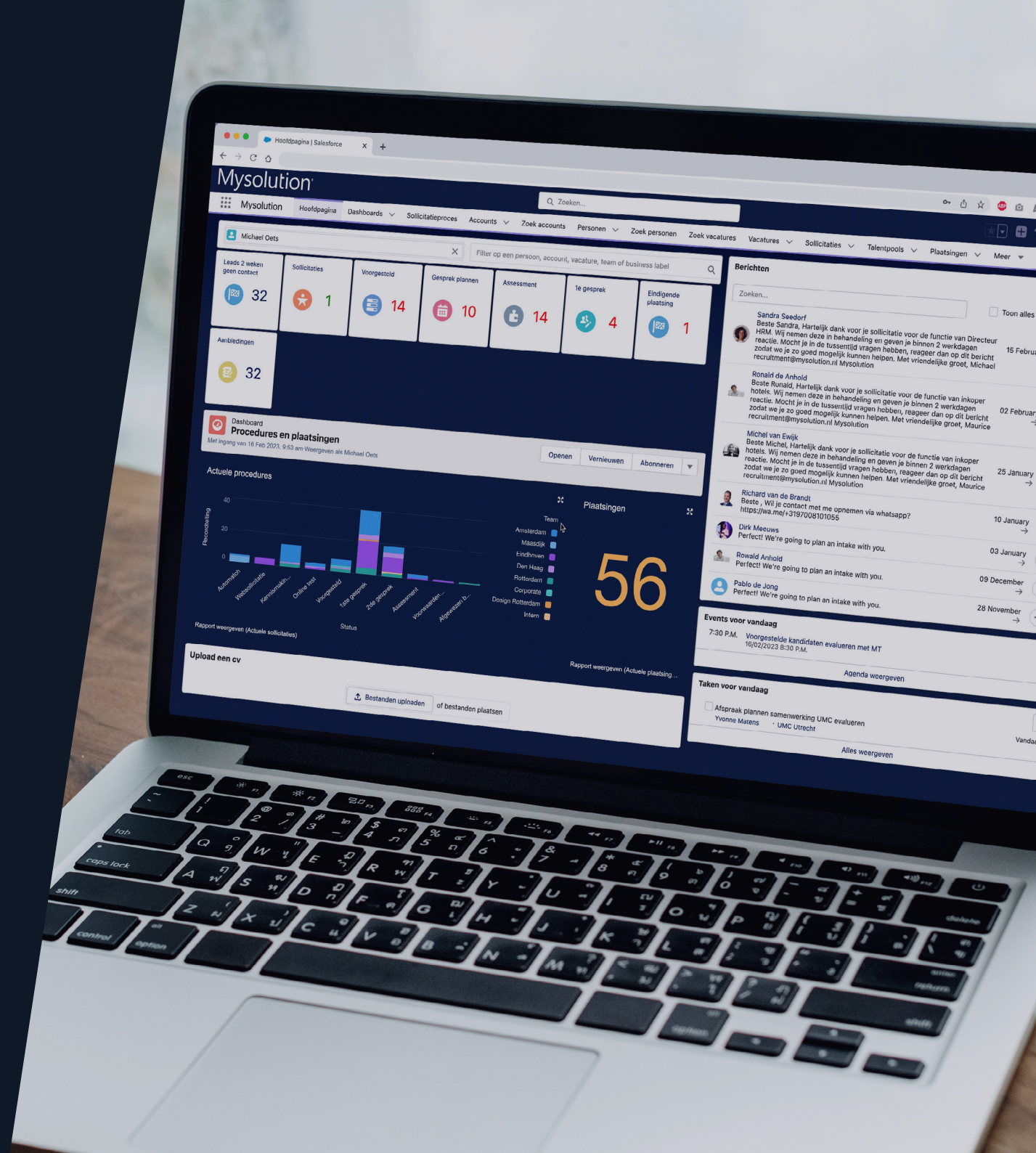


# Mysolution Recruitment

Mysolution Recruitment (MSR) is Mysolution's front office system for recruitment organizations. MSR has been developed as industry-specific software on the **Salesforce Cloud** platform.

Salesforce is constantly adding new features for improved platform security and compliance with international information security standards.

In doing so, Mysolution ensures the development of industry-specific laws and regulations and the implementation of appropriate personal data security, such as the implementation of the **GDPR**.



# Salesforce Cloud

Mysolution Recruitment runs on the **Salesforce Cloud** (Region: West Europe; Location: Germany and France).

Salesforce meets the same standards as Mysolution (ISO 27001 and ISAE 3402) and also has additional information security certifications. Visit the Salesforce website for more information.

## Salesforce | Online Services:

<https://compliance.salesforce.com/en/services/salesforce-services>

## Salesforce | Compliance Offerings:

<https://compliance.salesforce.com>

salesforce

## ISO 27001 certification

ISO 27001 is an internationally recognised information security standard. ISO certification is the most popular standard in this field worldwide.

The purpose of ISO standardisation is to ensure the confidentiality, availability and integrity of information. The ISO standard affects processes that touch the capillaries of the organisation.

**“With our ISO 27001 and ISAE 3402 certifications, we can give you even more assurance that we are taking the necessary precautions to properly protect confidential information.”**

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## ISAE 3402 certification

ISO 27001 and ISAE 3402 are international standards that help organisations demonstrate that their information security management practices are properly implemented and controlled.

At Mysolution, we have not only met the requirements of ISO 27001, but have also demonstrated that we meet the strict standards of ISAE 3402.

This means that the management measures are actually being adhered to and that your data is in safe hands with us.



# Mysolution Software Development

Software development follows the guidelines of the **Open Web Application Security Project (OWASP)**, which have been translated into our development guidelines.

**All Security by Design measures can be traced back to these three concepts:**

1

## Availability

Ensure that data and systems are accessible to authorised individuals and can be used when and where needed.

2

## Integrity

Protect data from unauthorised or accidental modification.

3

## Confidentiality

Access only to the data the system user is authorised to see, everything else is protected.

# Mysolution Operations

Mysolution complies with international information security standards.

Mysolution's information security measures are reviewed and assessed annually by qualified IT auditors. This assessment led to the ISO 27001 certificate, which shows that we comply with the standard.

**“The ISO standard has a procedure for server failures, for example, which is regularly tested and monitored.”**

ISO 27001 legt de lat hoog

Mysolution has clients in both the corporate and public sectors, such as healthcare. Government organisations, for example, require suppliers to meet the ISO 27001 standard for information security

when tendering for recruitment or flexible staffing. Think about the relevance of personal data for recruitment, placement or remuneration and the retention period of this data. This is why Mysolution sets the bar very high when it comes to information security.

## Annual review of hosting and management processes

Mysolution's hosting and management processes are also reviewed and assessed annually by an independent IT auditor (RE). Based on compliance with the required measures, Mysolution is ISAE 3402 qualified and an ISAE 3402 report has been made available.

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The purpose of ISO standards is to ensure the confidentiality, availability and integrity of information.



# Backup & Restore

Mysolution offers several backup and restore options. For storage, you can choose between **in-house storage** or **our cloud environment**.

Microsoft and Salesforce each have their own objectives for the exceptional case that data is temporarily unavailable due to a disaster. These objectives are expressed in terms of **Recovery Time Objective** (RTO) and **Recovery Point Objective** (RPO).

- MSF on Microsoft Azure has an RTO of 12 hours and an RPO of 10 minutes.
- MSR on Salesforce Cloud has an RTO of 12 hours and an RPO of 4 hours.

By default, SQL databases on Azure are (partially) backed up **every 10 minutes**. In addition, a customised backup plan can be set up with a choice of the number of backups and the retention period of the backups.

Salesforce also offers backup options through partner programmes such as Own Backup.

**We are happy to inform you about the possibilities.**





Mysolution®

**A greater job for everyone**



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