

# MSR Feature Update | Fixed Features September Release (2024-3)

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#### 70350 | Delete email text with the Backspace key

Pressing the Backspace key would not delete text in email templates with an extended letterhead. This has now been resolved.

#### 75368 | Incorrect wage after switch from manual to contract wages (Combi)

From now on, an end date will be assigned to manual wages for placements involving a switch from manual wages to contract wages. This will ensure that the system uses the right value as of the effective date of the contract wages in MSF.

### 78458 | Incorrect error message displayed when correct authorization is missing

In some cases, a failed batch process would lead to an incorrect System.LimitException error message being shown. This could happen if a user with insufficient permissions for the Applications object had an automated email sent to a new applicant. From now on, the correct error message will be shown in such cases to make troubleshooting easier.

### 78998 | Error handling in Flows

From now on validation errors, for example, will also be shown in screen flows that include MSR-specific components such as Mail, Rating, Placement, etcetera.

#### 79397 Option list for Wage data type always sorted alphabetically (Combi)

A change was recently made to correctly sort the options in the Wage Data Type list. However, sorting in the modified Wage Data object was still always alphabetical. Now, sorting is also determined by the actual order of the option list values in the field on the Wage Data object.

#### 79546 Appointment Field not populated immediately after new application

From now on, the Appointment field will be populated with 'To be scheduled' when a new application is created on a status that requires an appointment (according to the custom metadata settings). Previously, this only happened if you updated the application afterwards.

#### 79591 | Generating large documents as PDF

Document templates used to generate documents that are too large can be generated in the background. If you subsequently chose to generate it as a PDF, you would be shown an error message that the document could not be saved. This has now been fixed and large documents (e.g. with images in the document template) can now also be generated this way.

#### 79625 | Better error message AuthenticateTrusted endpoint

In order to link external portal applications to MSR - and to obtain a login token - a call is made to: /services/apexrest/msf/api/candidate/AuthenticateTrusted. We have now modified the error message shown if the X-APIDOMAIN parameter in the message header is empty to return "No Domain provided in request header". IF there is an X-APIDOMAIN parameter but we cannot determine the user, the message "No username found for specified domain" will be returned.

#### 79903 | Unwanted automatic search criterion 'My team group'

'My team group' is no longer used as a default search criterion when searching for individuals from a vacancy. This field can, of course, be manually selected as a search criterion.

#### 79923 | Flexible fields in MSF cleared by synchronization (Combi)

Only flexible fields with an active MSR field mapping (Custom metadata types > MSF Flexible field mappings) will be included in the outgoing message to MSF. This prevents flexible fields from being accidentally emptied in MSF. *This change affects the OData link only*.

#### 80054 Cost price factor with threshold led to incorrect costing

In the costing module, cost factors defined with 2 answers in the costing method would not be calculated properly for cost price factors with a threshold. This has now been resolved. Cost factors can now be set with a value or a threshold.

#### 80060 | Error message triggered by long resume file names

Uploading a resume or cover letter with a file name exceeding 80 characters no longer triggers a blocking error message.

#### 80089 | Time to first placement was updated with each application change

The 'Time to first placement (working days)' field for the candidate is now only updated if the application status changes. This time is recalculated for applications that have been marked as 'Successful' without being linked to a candidate.

#### 80316 | Capital letters in file extensions blocking file merges

As you know, you can merge selected documents in the document list. If any of the selected documents had a file extension with capital letters (e.g. ".PDF"), the Merge button would not be displayed. This has now been resolved.

#### 80787 | Price agreements loaded automatically in placement wizard (Combi)

Based on the default value in the 'Rate' option list field, the appropriate rate fields have to be loaded in the Rate step of the placement wizard. We have fixed this issue. With 'Price agreements', the system now loads the right option list value and a search field that can be used to select the price agreement.

#### 81797 | Error message triggered by empty Sequence field for portal tile

Leaving the Sequence field empty in a tile's portal settings (Portal Domain Menu Item) could render the portal inaccessible. Tiles with empty sequence numbers will no longer be shown in the portal and will not render the portal inaccessible. To solve this issue, enter a unique Sequence number.

# 82865 | Polish addresses with forward slashes in house number not recognised (Combi)

Polish addresses whose house number contains a slash (e.g. house number 5H/10) are now correctly recognized in the MSF synchronization. This prevents part of the house number from being omitted in MSF.

#### 82969 Option list for Wage data type always sorted alphabetically

A change was recently made to correctly sort the options in the Wage Data Type list. However, sorting in the modified Wage Data object was still always alphabetical. Now, sorting is also determined by the manual order of:

- a) the option list values in the field on the Wage Data object, combined with:
- b) values in Custom Metadata Types, Salary Data Wage Type Settings

#### A few remarks:

- Make sure the API name of a wage data type is the same in both sections. Only if they
  match will the wage data type be shown only once in the list in the custom object for
  Wage Data.
- If the sorting is not applied correctly at first, it may help to empty the platform cache via Setup.
- If a wage data type appears only in one of the sections A or B defined above, it may make the alphabetical sorting inconsistent.

## 83003 | Error message if labor contract was synchronized via flow (Combi)

No error message now appears when you synchronize an employment contract via a flow. The error message used to refer to the Cost Category field of the Wage Data object.

#### 83140 | Status change by Flow without interaction not working

If you use a flow to convert statuses with an Application Step, the status is now converted properly even with flows without any user interaction.

#### Hotfix Release (Sept. 2, 2024)

#### 83017 | Component error when opening a Feature definition card

Opening a Feature definition card with missing field permissions no longer triggers an error message. Specifically, this issue was linked to the fields 'Use for Contacts' and 'Use for Vacancies'. From now on, the fields will simply not be displayed until the permissions are granted.

#### 83138 Invites to external participants also sent to required participants

There are two check marks in appointment pop-ups: 'Invite required participant' and 'Invite external participants'. If you only check the 'Invite external participants' option, the invitation will now be sent only to the external participant(s). Previously, it would also be sent to the required participant.

#### 83185 | Unable to submit CM Sign document for signing (Workforce)

Users combining Mysolution Recruitment with Mysolution Workforce can now also submit documents for signing from the Placement section without triggering an error message.

# 83358 | The GDPRDataCleanBatch contained several errors that have been fixed The following issues have been resolved:

- Cleaning contact documents would cause the batch to fail if all document types were not linked to a GDPR data group.
- When person fields had been defined for a GDPR data group and a flow or validation would interrupt the cleanup process, the status of the GDPR data cleanup would erroneously not be set to failed.
- In some cases, only the final chunk (data processed in batches is usually split into smaller pieces) would be synchronized with MSF. As a result, MSF syncs may not have included all people included in the cleanup process.